

Expert Insights Listening Guide

Use the focus questions below as you listen to the podcast with Judith Boettcher, PhD.

1. What advice does Dr. Boettcher have for establishing an environment where ideas and values are respected?
2. What are some ways instructors can show respect for their students?
3. What are some ways students can show respect for their instructors?
4. According to Dr. Boettcher, what are some of the benefits of providing students with a Cyber Café area on the course website?
5. What are some examples of students showing respect to other students in an online course?
6. What are some examples of instructor behaviors that might put a civil learning environment at risk?
7. What are some examples of mild incivility in an online learning environment, and how does Dr. Boettcher suggest instructors deal with these incivilities?
8. What are some examples of more serious disruptions, and how does Dr. Boettcher suggest instructors deal with these more serious behaviors?